

EHR Labs & Studies Version 2.0 FAQs



General

Question:

What is Labs & Studies?

Answer:

Kareo EHR's Labs & Studies is a feature that allows you to manage electronic and paper laboratory orders, diagnostic studies, imaging orders, and test results.

Question:

How do I access Labs & Studies?

Answer:

To access Labs & Studies for all patients, click on *Labs/Studies* under *Outstanding Items* on the Dashboard. You can also navigate to Labs & Studies for a specific patient by clicking the *Labs/Studies* tab from within the patient's chart.

Labs & Studies Version 2.0

Question:

What has changed in the new version?

Answer:

The new version of Kareo EHR Labs & Studies includes the following features:

- Efficiency and usability improvements to the core Labs & Studies workflows, including ordering, processing, sign-off, and follow-up
- Clearer Labs & Studies statuses that emphasize immediately actionable items and also display lab-related activities for the entire practice
- Electronic end-to-end ordering, results, and follow-up tracking to help ensure that labs and studies don't slip through the cracks

Question:

Will my practice be impacted by the Labs & Studies Version 2.0 launch?

Answer:

Yes, if your practice uses Kareo EHR's Labs & Studies section to manage electronic or paper laboratory orders, diagnostic studies, imaging orders, and results.

Question:

How will my practice be impacted by the Labs & Studies Version 2.0 launch?

Answer:

Your practice will see a more streamlined and user-friendly design for the Labs & Studies feature. You will be able to conduct all previous Labs & Studies workflows, such as ordering labs and studies, attaching and reviewing results in the patient record, signing off on results, and tracking patient follow-up. If your practice uses eLabs, your connections will be unaffected by the upgrade.

Migration to Labs & Studies Version 2.0

Question:

When should my practice expect to see the new version?

Answer:

Customer go-live dates for Labs & Studies Version 2.0 are as follows:

Impacted Customer Group	Customer Training Completion Deadline	Customer Go-live Date	Description
Migration Wave #1 OPT IN	December 4, 2015	Week of December 7, 2015	Current Kareo EHR customers who've complete eLabs training by December 4, 2015 can choose to be part of Migration Wave #1.
Migration Wave #2 MANDATORY	January 8, 2016	Week of January 11, 2016	Current Kareo EHR customers who do not complete eLabs training by December 4, 2015 will be placed in Migration Wave #2.

Electronic Laboratory Connections

Question:

What is eLabs?

Answer:

With electronic lab ordering (eLabs), you can electronically send requests to labs that you choose and receive real-time results that automatically record in the patient's chart. Using eLabs can help streamline and accelerate your workflow by eliminating the manual processes of writing, printing, and faxing separate orders.

Question:

How do I sign up for eLabs?

Answer:

You'll find instructions for enrolling in eLabs in our [Kareo EHR eLabs Enrollment Guide](#).

Question:

Will the upgrade to Labs & Studies Version 2.0 affect my current eLab connections?

Answer:

No, existing eLab connections will be unaffected by the upgrade.