

As the patient payments portion of your practice's collections continues to grow, it is crucial to collect what you're owed by patients. Accelerate your patient collections, save staff time and cut processing costs by using Kareo's patient statement mailing service.

Improve Productivity

Reduce time spent managing patient statements by automating their delivery. With a few mouse clicks you can easily send a batch of patient statements at any time.

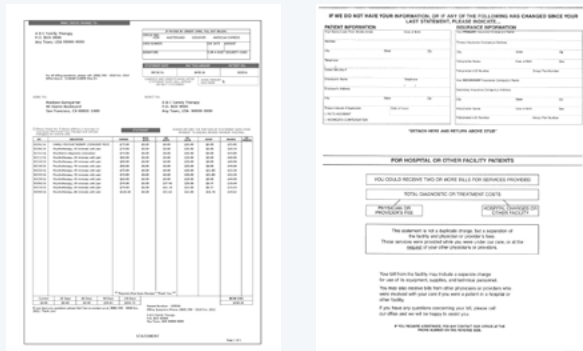
Get Paid More, Faster

Increase patient collections with patient statements that are designed to reduce patient confusion, clearly present payment options, and show amounts paid and outstanding.

Patient Statement Options at a Glance

Print

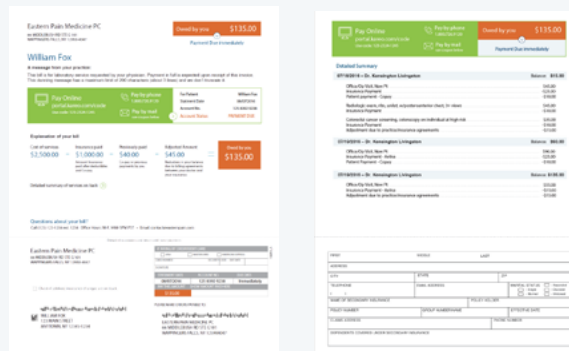
Manually printing and sending statements wastes precious time that could be spent elsewhere on your practice.



- \$5-\$7 per statement
- Use a manually-intensive print and mail process
- Send generic black and white statements
- Increase calls from patients about statements¹
- Reduce patient collections to as low as 20%³

Mail Service

Kareo can print, process and mail your statements, saving time and getting you paid faster.



- \$0.76 per statement (\$0.12 for each additional page) plus postage
- Save time – just press send!
- Send intuitive, patient-friendly color statements
- Reduce billing-related questions by 50%²
- Increase collections by 6% - that's \$7K per provider per year!⁴

The Anatomy of an Intuitive Patient Statement

Move to a more effective patient statement designed to reduce confusion and improve your collections.

1 Clear amount owed

Patient total is derived from the sum of all encounters included in the current statement.

2 Friendly instructional message

Configure your custom message in Kareo Billing.

3 Convenient payment options

Set up online payments to have the Pay Online option prominently featured in your statements.

4 Intuitive explanation of bill at-a-glance

Patients can see cost of services, insurance paid, previously paid (by patient) and adjusted amount.

5 Quickly get questions answered

Set up custom practice contact methods.

6 Clear credit card options

Set credit cards accepted for pay by mail.

Eastern Pain Medicine PC
66 MIDDLEBUSH RD STE G 101
WAPPINGERS FALLS, NY 12950-4047

1 **Owed by you \$135.00**
Payment Due immediately

William Fox

2 **A message from your practice:**
This bill is for laboratory service requested by your physician. Payment in full is expected upon receipt of this invoice. This dunning message has a maximum limit of 200 characters (about 3 lines) and we don't truncate it.

3 **Pay Online**
portal.kareo.com/code
Use code: 123-2324-1245

Pay by phone
1.800.726.9120

For Patient
Statement Date
Account No.
Account Status

William Fox
08/07/2016
125 8392 9238
PAYMENT DUE

4 **Explanation of your bill**

Cost of services	Insurance paid	Previously paid	Adjusted Amount	Owed by you
\$2,500.00	\$1,000.00	\$40.00	\$45.00	\$135.00
	Amount Insurance paid after deductibles and Co-pay	Co-pay or previous payments by you	Reduction in your balance due to billing agreements between your doctor and your insurance	

Detailed summary of services on back

5 **Questions about your bill?**
Call (123) 123-1234 ext. 1234 • Office Hours: M-F, 9AM-5PM PST • Email: contact@easternpain.com

Detach this coupon and return with your payment.

Eastern Pain Medicine PC
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6 **IF PAYING BY CREDIT/DEBIT CARD**

<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> AMERICAN EXPRESS
CARD NUMBER	SECURITY CODE	EXP DATE
SIGNATURE		
STATEMENT DATE	ACCOUNT NO.	DUE DATE
08/07/2016	125 8392 9238	Immediately
PAY THIS AMOUNT	SHOW AMOUNT PAID HERE	
\$135.00		

PLEASE MAKE CHECKS PAYABLE TO:

WILLIAM FOX
123 MAIN STREET
ANYTOWN, NY 12345-1234

EASTERN PAIN MEDICINE PC
66 MIDDLEBUSH RD STE G101
WAPPINGERS FALLS, NY 12950-4047

“Introducing Kareo into the practice was a seamless transition. We never had a delay in claims and our patients are much happier with the statements.”

Kyra Gabelman, DeWitt Physical Therapy

It only takes **3 minutes** to set up.

Get started today at: www.kareo.com/Statements

or call **866-231-2871** to get started

¹ Medical Group Management Association (MGMA), “Perspective on Patient Payments” April 2010

² Professional Office Services, Inc., “Fighting Increasing Patient A/R Levels Caused by High Deductible Health Plans.”

³ ACA International's Top Collection Markets Survey, Jan. 1 – Dec. 31, 2013.

⁴ Medical Group Management Association (MGMA), “Perspective on Patient Payments” April 2010